



chartspan®



# What We Do For You

ChartSpan provides a turn-key approach to increasing your quality scores.

## CCM

Chronic Care Management

A telephonic, patient care program sponsored by Medicare and focused on the preventative care of enrolled patients

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## RapidAWV™

Annual Wellness Visit Software

Personalized patient prevention plans for Medicare patients as they utilize an iPad-based software from your waiting room

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## MIPS

Merit Incentive Payment System

Management of your practice's quality measures into a single compliance program that drives maximized reimbursements

## What is CCM?

patient must have had a visit within

**365**  
DAYS

**2** or more chronic conditions to be eligible for CCM

**\$42**\*

average monthly reimbursement rate per patient

**20** minutes per month of non-face-to-face care (per patient)

patients have access to care management **24/7**

**1** provider can bill for a patient's CCM services (CPT code 99490)

\* Based on the CCM regional average. \$67 for FQHCs and RHCs

## Chronic Care Management Workflow

Enroll

We integrate with your EHR and contact all of your patients for enrollment.

Onboard

We provide on-site training for you and your entire staff.

Engage

We contact your patients and give them an active role in their health.

Intervene

We improve your clinical outcomes at an individual patient level.

Measure

We track quality, measure performance and ensure compliance.

Bill

We use our RapidBilling technology, allowing you to bill much faster.\*

\*To use our RapidBillAuto technology, your practice must utilize an HL7.

# How We Help Providers



## REVENUE

new stream of monthly-recurring revenue



## ATTRIBUTION

patients remain attributed to your practice



## COMPLIANCE

MIPS consultant drives compliance and performance



## OUTCOMES

CCM participation is proven to improve patient outcomes

# How We Help Patients



## COORDINATION

coordinated care between you and patient's providers



## SUPPORT

access to our triage nurse line for 24/7 support



## SAVINGS

patients save \$240 per year and see 20% less hospitalizations\*



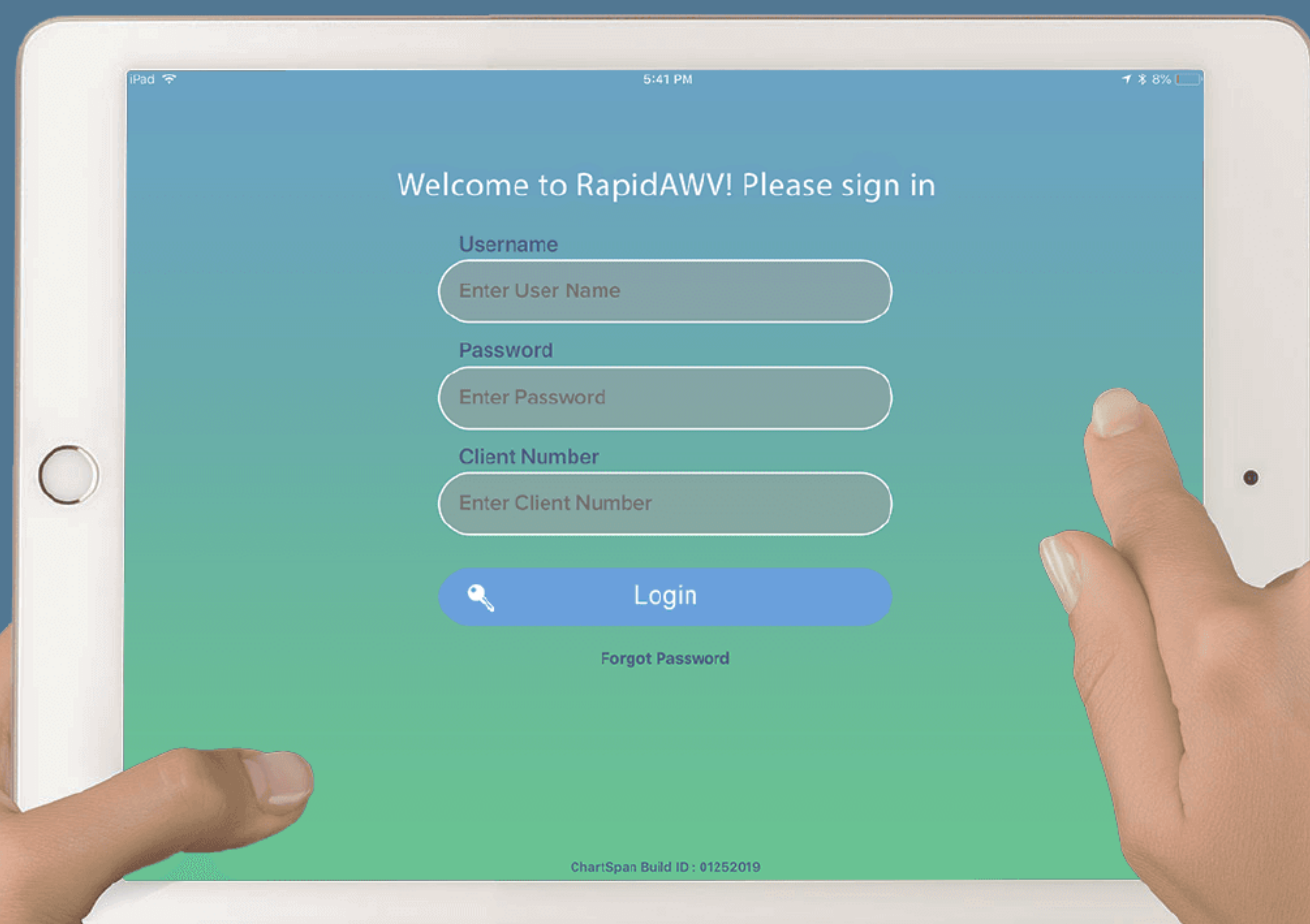
## PLANNING

care team ensures adherence to care plan and goals

# RapidAWV™

Turn your waiting room into a revenue room.

Reach 80-85% of your eligible Medicare patients per year by utilizing our iPad-based software for Annual Wellness Visits.



- ✓ Improve your quality of care.
- ✓ Increase your revenue while repurposing existing staff.
- ✓ Improve MIPS and ACO quality measure performance easily.

# We Handle MIPS at NO ADDITIONAL COST TO YOU

ChartSpan's MIPS product features comprehensive, reporting and analytics to track performance. ChartSpan helps practices improve Quality scores by leveraging their CCM program to improve numerator scoring. Our MIPS service includes pre-selected measures that align with CCM.

ChartSpan also provides its clients with a dedicated MIPS consultant to assist with compliance and performance scoring.

Average client scored 95.29% in 2018



ChartSpan's score is 25% higher than the average provider's score.

## Performance is Key in MIPS



### Quality:

must report on up to six PQRS measures, across any combination of quality domains; one is an outcome measure



### Promoting Interoperability

replaces Meaningful Use, emphasis on patient electronic access and care coordination via patient engagement



### Improvement Activities:

providing your patients with coaching between appointments, care plans and self-management techniques



### Cost:

based on any E&M code with at least 10 episodic claims in the calendar year compared to all of your geographical peers

